

**Product Return Form**

If for any reason you are not satisfied with the quality of any print or photo product you have purchased, you can return it by mail using the instructions on this form. Simply return the product within 30 days of the date you placed your order and we will either refund your original purchase price or reprint the original print or photo product at no cost to you. Shipping and handling charges are not refundable.

**Note:** reprint requests can only be accepted for the same image and product as the original order.

Refunds will be applied to your next credit card statement. Depending on your bank's billing cycle, this refund could take up to 30-days to post.

Select: **Reprint**  **Refund**

1. If Reprint is requested, we will attempt to honor this request.
2. When requesting a refund, please include with this form for only those items you are requesting a refund.
3. Please complete the following for each item you want refunded:

Reason Code*	Qty. Refunded	Item Description

**\*Reason Codes:**

**10** Incorrect Item Received    **20** Damaged in Transit    **30** Color Quality    **40** Poor Picture Quality  
**50** Missing Item    **60** Lost Order/ Package    **70** Late Shipment    **80** Marks/ Scratches  
**90** Subject Cut Off/ Cropping

**Please describe any quality issues below, thank you!**

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**Please provide the following required information so we can process your request:**

Your Order #: \_\_\_\_\_ Your e-mail Address: \_\_\_\_\_

Please include this completed form with the items being returned and mail it to the Kodak address below.  
Don't forget to fill in your Order # and e-mail address above!

**My Venue Photos  
Attn.: Photo Returns  
Building 5  
336 Initiative Drive  
Rochester, NY 14624-6217**