

Product Return Form

If for any reason you are not satisfied with the quality of any print or photo product you have purchased, you can return it by mail using the instructions on this form. Simply return the product within 30 days of the date you placed your order and we will either refund your original purchase price or reprint the original print or photo product at no cost to you. Shipping and handling charges are not refundable.

Note: reprint requests can only be accepted for the same image and product as the original order.

Refunds will be applied to your next credit card statement. Depending on your bank's billing cycle, this refund could take up to 30-days to post.

Select: Reprint Refund

- 1. If Reprint is requested, we will attempt to honor this request.
- 2. When requesting a refund, please include with this form only those items you are requesting the refund for.
- 3. Please complete the following for each item you want refunded:

Reason Code*	Qty. Refunded	Item Description

***Reason Codes:**
10 Incorrect Item Received 20 Damaged in Transit 30 Color Quality 40 Poor Picture Quality
50 Missing Item 60 Lost Order/ Package 70 Late Shipment 80 Marks/ Scratches
90 Subject Cut Off/ Cropping

Please describe any quality issues below, thank you!

Please provide the following required information so we can process your request:

Your Order #: _____ Your e-mail Address: _____

Please include this completed form with the items being returned and mail it to the address below.
Don't forget to fill in your Order # and e-mail address above!

My Venue Photos
Attn.: Photo Returns
Building 5
336 Initiative Drive,
Rochester, NY 14624-6217